

Randy's Tree Service, Inc.

SMS Terms & Conditions

Effective Date: September 15, 2026

These SMS Terms & Conditions ("SMS Terms") apply to text messages sent by **Randy's Tree Service, Inc.** ("Randy's Tree Service," "we," "us," or "our").

1. SMS Messaging Program

By voluntarily providing your mobile phone number and opting in to receive text messages from Randy's Tree Service, Inc., you consent to receive SMS text messages related to our business and services.

Messages may include, but are not limited to:

- Appointment confirmations and reminders
- Estimates, quotes, and project updates
- Scheduling and service-related communications
- Information regarding tree services you have requested
- Billing or payment-related notifications
- Customer service communications
- Occasional promotional messages, if you have separately opted in to receive them

Your consent to receive SMS messages is **not a condition of purchasing goods or services from Randy's Tree Service, Inc.**

2. Message Frequency

Message frequency may vary depending on your interactions with Randy's Tree Service, Inc., your service needs, and the type of messages for which you have opted in.

3. Consent

You may provide consent to receive SMS messages from Randy's Tree Service, Inc. through various methods, including:

- Completing a website, paper, or electronic form;
- Providing verbal consent during a phone call or in-person conversation with our staff; or
- Initiating communication by sending a text message to Randy's Tree Service, Inc. and agreeing to continue receiving text communications related to your inquiry, appointment, estimate, service request, or account.

By providing your mobile phone number and consenting to receive messages, you confirm that you are the authorized user of the mobile phone number provided or have authorization from the account holder to provide consent.

Consent to receive SMS messages is voluntary and is not a condition of purchasing goods or services from Randy's Tree Service, Inc.

4. Message and Data Rates

Message and data rates may apply. Your mobile carrier's standard messaging and data rates may apply to messages sent to or received from Randy's Tree Service, Inc. Randy's Tree Service, Inc. is not responsible for any charges imposed by your mobile carrier.

5. How to Opt Out

You may stop receiving SMS messages at any time by replying **STOP**. After you send STOP, you will receive a confirmation message and will no longer receive SMS messages from the applicable messaging program, except where permitted or required by law. You may also contact Randy's Tree Service, Inc. directly to request removal from our SMS messaging program.

6. Help

For assistance with our SMS messaging program, reply **HELP**. You may also contact Randy's Tree Service, Inc. directly through our regular customer service channels.

7. Re-Enrollment

If you later wish to receive text messages again after opting out, you may provide new consent through an available Randy's Tree Service, Inc. opt-in method.

8. Privacy

Randy's Tree Service, Inc. respects your privacy. Information collected through our SMS program will be handled in accordance with our Privacy Policy. We do not sell or share your mobile phone number or SMS consent information with third parties for their own marketing purposes.

9. Supported Carriers

SMS messaging is subject to availability through participating mobile carriers. Carriers are not liable for delayed or undelivered messages.

10. Changes to These Terms

Randy's Tree Service, Inc. may update these SMS Terms & Conditions from time to time. Any updates will be posted through the location where these terms are made available to customers.

11. Contact Information

Randy's Tree Service, Inc.

For questions regarding these SMS Terms & Conditions or our messaging program, please contact us using the contact information provided on our website or through our regular customer service channels.

By opting in to receive SMS messages from Randy's Tree Service, Inc., you acknowledge that you have read and agree to these SMS Terms & Conditions.